

Unique Device Identification Webinar 16

UDI in the Supply Chain, Inventory Management and Procurement



Gary Pascoe
UDI Product
Manager TGA



Michel Hulzebos
Transformation Lead
Procurement and Supply
Chain at Healthscope



Joanna Giannone
Change
Management Lead
at Healthscope



Acknowledgement of Country

I would like to acknowledge the Traditional Owners and Custodians of the lands on which we meet today and pay my respects to Elders past, present and emerging.

I would like to extend that acknowledgement and respect to any Aboriginal and Torres Strait Islander peoples here today.

Welcome

Housekeeping

- This webinar is being recorded
- Webinar will be made available in the upcoming weeks
- Any relevant links will be broadcasted via the slido app
- Q&A session will occur after todays presentation
- Live poll – how did we go, let us know



Difficulties hearing from computer?

Check your settings located under
“**Audio & Video**” tab located top of your screen:

OR

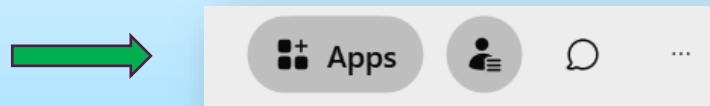
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How to ask questions

SLIDO

Slido App



- Click on Apps+ icon
- Select “Slido”
- Open “Q&A” tab to ask questions
- Live Poll (use survey tab when prompted)

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Agenda

Guest Speakers Michel Hulzebos and Joanna Giannone

UDI in the Supply Chain, Inventory Management and Procurement

Project Update

Questions and Answers





Learning to Change

Introduction: Michel Hulzebos



- 25+ years of experience in supply chain
 - Manufacturing, construction and mining
 - 3PL (third-party logistics) and international mail services
 - Pharmaceutical distribution
 - IT (Oracle)
 - Public and private healthcare
- Currently Transformation Lead Procurement and Supply Chain at Healthscope
- Member of several healthcare and supply chain related working groups

Introduction: Joanna Giannone



- 15+ years of experience in change management
 - Industry experience includes health, financial, government agencies, information and communications technology, mining and manufacturing
 - Public and private healthcare
 - Balanced experience between not-for-profits and corporate sector
- Currently Change Management Lead at Healthscope

Current state of healthcare

- **Australian healthcare is lagging behind other industries, in particular in the supply chain**
 - Data is managed poorly
 - Business process design is not standards driven
 - Healthcare providers don't see supply chain as a key strategic area
 - Lack of metrics and analytics
 - Low rate of digitalisation and technology implementation

As a result:

- We are currently not able to trace products in our supply chain safely and efficiently from manufacturer to the patient's bedside.
- We can't analyse cost, benchmark and plan based on data driven decisions
- We have issues managing supply chain volatility



Introducing change in healthcare

How Change Management is impacted in Healthcare:

- The healthcare industry is familiar with compliance and regulatory requirements consistently changing and invests heavily in managing policy and process change implementation
- Technology change, such as digitisation in healthcare, is not seen as a compliance or regulatory requirement and therefore lacks the dedicated change management support to ensure its managed and implemented in a balanced manner across the workflow process

Understand the current state of healthcare

- People, processes, technology and data challenges
- Patient safety, quality of care and cost is under greater scrutiny

What slows change in healthcare?

- Risk aversion and fear of impacting patient care
- Lack of time and investment in uplifting capability unless compliance driven

Implementing change drivers

- **Invest in continuous improvement** > learn to change culture
- **Link regulatory requirements to digital improvement** whilst investing in skills uplift
- **Seek sponsorship across teams** from clinical teams to business support teams



UDI: Driving the change

How will UDI be the catalyst of change in Healthcare?

- Digitisation and integration of the supply chain process across clinical systems
- Standardisation of data between Healthcare suppliers and Hospitals

What is the current state of supply chain management in Health?

- Lack of data consolidation and knowledge to make proactive planned supply decisions
- Inability to track and trace product supply chain: from the purchase process to patient delivery
- Labour intensive processes due to lack of technical support

Where do we want to head?

- A clinically integrated supply chain that has standard processes for product track and tracing
- Improved data quality across the whole supply chain enabling proactive and strategic decision making

How will we get there?

- Drive technology change with the same priority and focus that compliance and regulatory change receives
- Integrated supply chain processes across clinical and business support functions
- TGA directive / mandate for regulatory digitisation to lead the way in tracking and tracing healthcare supply

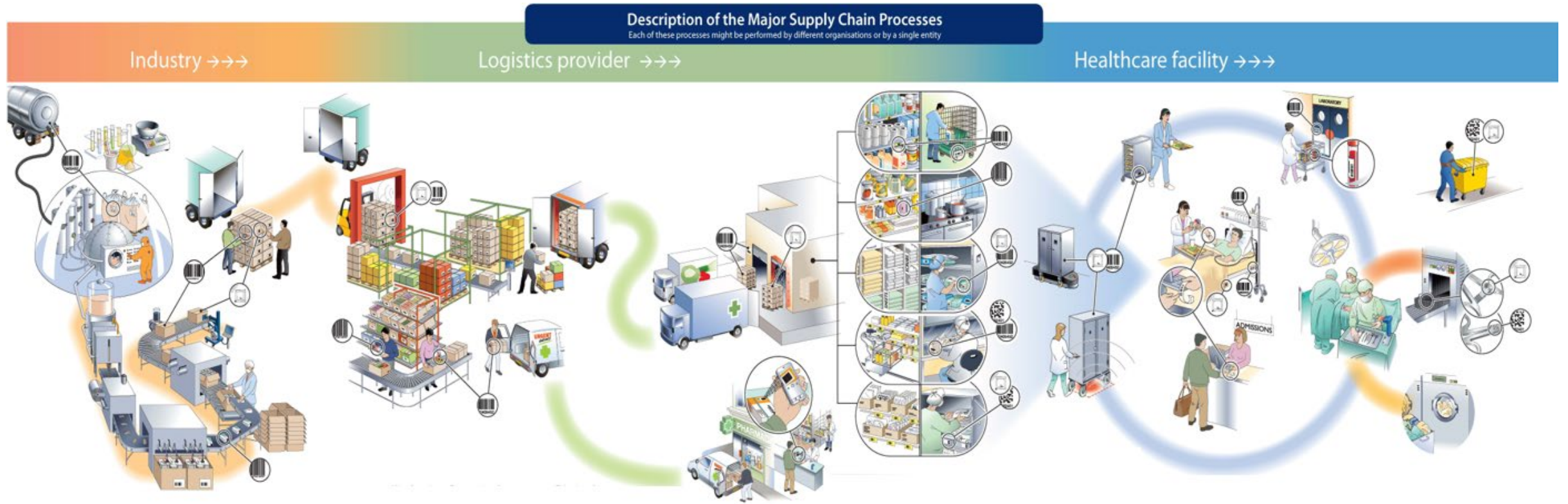


Future State



Future state

Or, what does good look like?



Working together for better care





Healthscope

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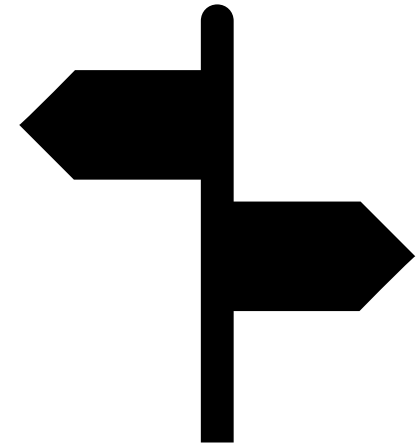
Project Update

Questions and Answers



UDI Project Update

- AusUDID Pre-Production environment is being readied for April release
- Progressive release of Pre-Production to through April
- UDI policy and regulations remain in development, yet to be approved by the Australian Government
- Technical Working Groups continue to be hosted fortnightly – next meeting on 4 April
- Questions from February Webinar (#15) published on UDI Hub (TGA website)
- Next UDI Webinar – 16 May



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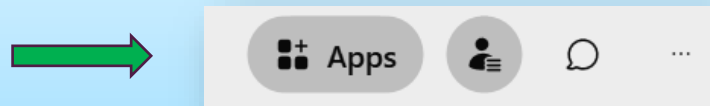
Questions and Answers



Question 'App' is now open

SLIDO

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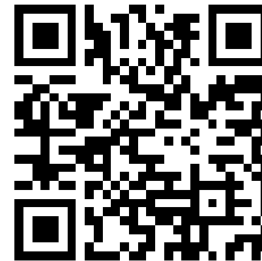


Survey - Poll

How did we go?

We'll be back with you in **1 minute**.

1. Please open SLIDO (*located from your APPS icon*)
2. Open the POLL tab
3. Complete short survey
4. We'll then commence Q&A



Anonymous or Open responses welcome

Website and link references

UDI hub	https://www.tga.gov.au/how-we-regulate/manufacturing/manufacture-medical-device/unique-device-identification-udi-system
Third UDI consultation paper	https://www.tga.gov.au/resources/consultation/consultation-detailed-considerations-implementing-proposed-australian-medical-device-udi-regulatory-framework *Closed on 11 th October, 2022
Second UDI consultation paper	https://www.tga.gov.au/consultation/consultation-exploring-options-introduction-australian-unique-device-identification-udi-system
First UDI consultation paper	https://www.tga.gov.au/consultation/consultation-proposal-introduce-unique-device-identification-udi-system-medical-devices-australia
Previous webinars	https://www.tga.gov.au/how-we-regulate/manufacturing/manufacture-medical-device/unique-device-identification-udi-system/unique-device-identification-system-communications-and-stakeholder-engagement

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Contact us

UDI Support Team

UDI@health.gov.au

Phone: 02 6289 8557

(+61 2 6289 8557 International)

More information



	TGA website	https://www.tga.gov.au
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	TGA YouTube	https://www.youtube.com/channel/UCem9INJbMSOeW1Ry9cNbucw
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	TGA Instagram	https://www.instagram.com/tgagovau/?hl=en



Australian Government

Department of Health and Aged Care
Therapeutic Goods Administration